

# IS ODR MAKING A DENT?

## Reviewing the ODR Policy and Practice in Emerging Economies

The webinar aims to take stock and review the developments in the Online Dispute Resolution (ODR) space, and seeks to engage with the following questions:

1. Do early results favour the adoption of ODR to achieve effective dispute resolution in the short term, and infuse trust in a market economy in long term?
2. What are the key policy initiatives which are conducive to the promotion of ODR?
3. Which are the concrete and successful use cases to demonstrate the promise of ODR?



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